

Terms and Conditions of Business



Specification and Images

The vehicle specifications displayed on the website are supplied by the vehicle manufacturers and formatted for our use. Whilst every effort is made to ensure the accuracy of the data, the information should only be used as a guide and no purchasing decision should be made without verification of the latest data from either a franchised dealer or the manufacturer. We reserve the right to withdraw offers at anytime and without notice. Due to the way the market is constantly changing, offers may also change or become unavailable without warning, but may still be published on our website. All images on the website are for illustration purposes only.

Prices

The prices quoted exclude VAT for business contracts and include VAT for personal contracts. Not all offers are available to both Business and Personal clients. Prices also include delivery by the dealer to your chosen UK mainland destination, number plates, Road Fund Licence for the term (if applicable) based on current rates, and Vehicle 1st Registration Fee. Prices on the web site are for information purposes only and do not constitute an offer by Prospectus Vehicle Solutions Ltd. Upon the relevant order form signed by you and after finance acceptance has been confirmed, the vehicle will be ordered with the Dealer. Sometimes a vehicle maybe delayed due to a number of reasons. Prospectus Vehicle Solutions Ltd does not accept any responsibility for a delayed vehicle and will not compensate nor provide a courtesy vehicle.

Delivery/Registration

Upon receipt of correctly completed finance documentation and balance of any outstanding monies, Prospectus Vehicle Solutions Ltd will arrange delivery of the vehicle to your chosen destination. Local registrations of vehicles are not always possible. Delivery dates are subject to change by the manufacturer.

Statutory Rights

Nothing in these conditions shall affect your statutory rights. Prospectus Vehicle Solutions Ltd is committed to providing a high standard of service to all our customers. However, there may be occasions where something goes wrong which leaves you disappointed or dissatisfied with your experience. Should you have any complaint about our service, please inform us at Prospectus Vehicle Solutions Ltd by email to info@prospectusvehiclesolutions.co.uk. We are committed to acknowledging your complaint within 48 hours of receipt and we will endeavour to resolve them in a fair and effective manner. We will provide you with a timescale for resolution of the complaint and keep you updated with the progress made.

E&OE

Company Registration No 5872219 Registered Office: Unit A, Prospect Road, Burntwood, Staffs, WS7
0AE. VAT Registration No: 891 9337 78 Telephone 0845 3371517 Fax 0845 3371518